

The Citizens Bank

Online Accessibility Statement

Created: February 9, 2017

If you have difficulty accessing features or functions on this website, email us at customerservice@nhcbanking.com or contact us at 229-686-7444 during regular business hours and we will work with you to provide the information you seek.

Our goal is to permit customers to successfully gather information and conduct business through our website and other technology platforms. The Citizens Bank has taken steps and is devoting resources to promote accessibility.

We have engaged outside vendors and consultants for this purpose. Specific items our vendors and consultants have addressed or are addressing include:

- Use of headings, lists, paragraphs, and other formatting features on www.nhcbanking.com so guests can more easily use the site
- Use of functionality that operates through a keyboard interface without requiring specific timings for individual keystrokes
- Pages and sites with a consistent structure to ease navigation
- When choosing colors and site design we consider the issue of contrast to promote the accessibility of images and text
- Designating responsibility for ensuring and promoting the accessibility of our website and other technologies with The Citizens Bank is our Information Security Officer.